

## Checking Battery Saver Settings To Allow School Life App Notifications

### Background:

Android phones have a battery saver mode whereby no critical apps are blocked from running in the background when you aren't using them. What this means is, when you come out of the School Life app, it stops functioning until you next open the window. This means that any alerts or messages that are sent during this period don't trigger a push notification so you don't know they are there until you next check the app.

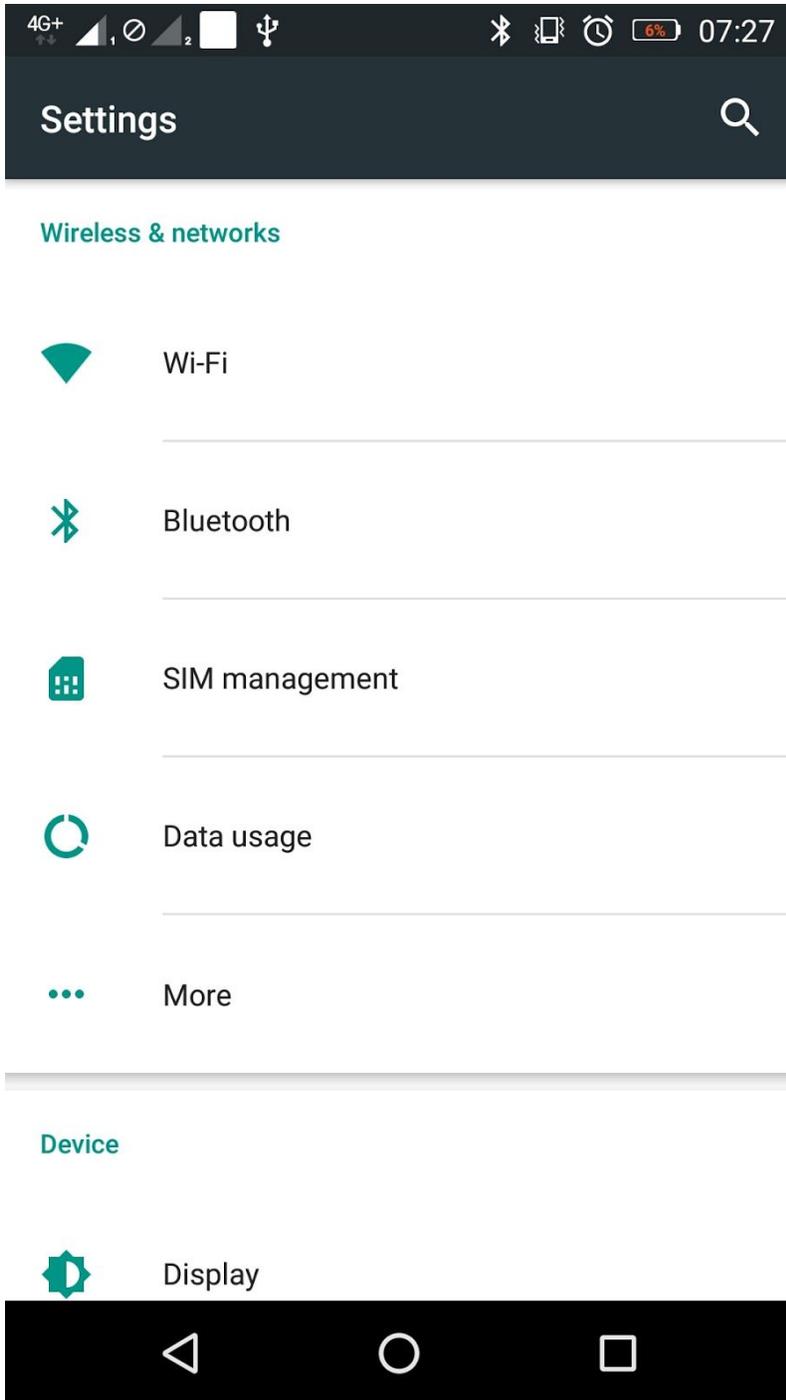
### How to turn off background app power saving for School Life

It is worth noting that even though android phones all run on the same operating system the interface does sometimes look different. There are screenshots from two different android phones below but you may need to look for a slightly different setting on your own device.

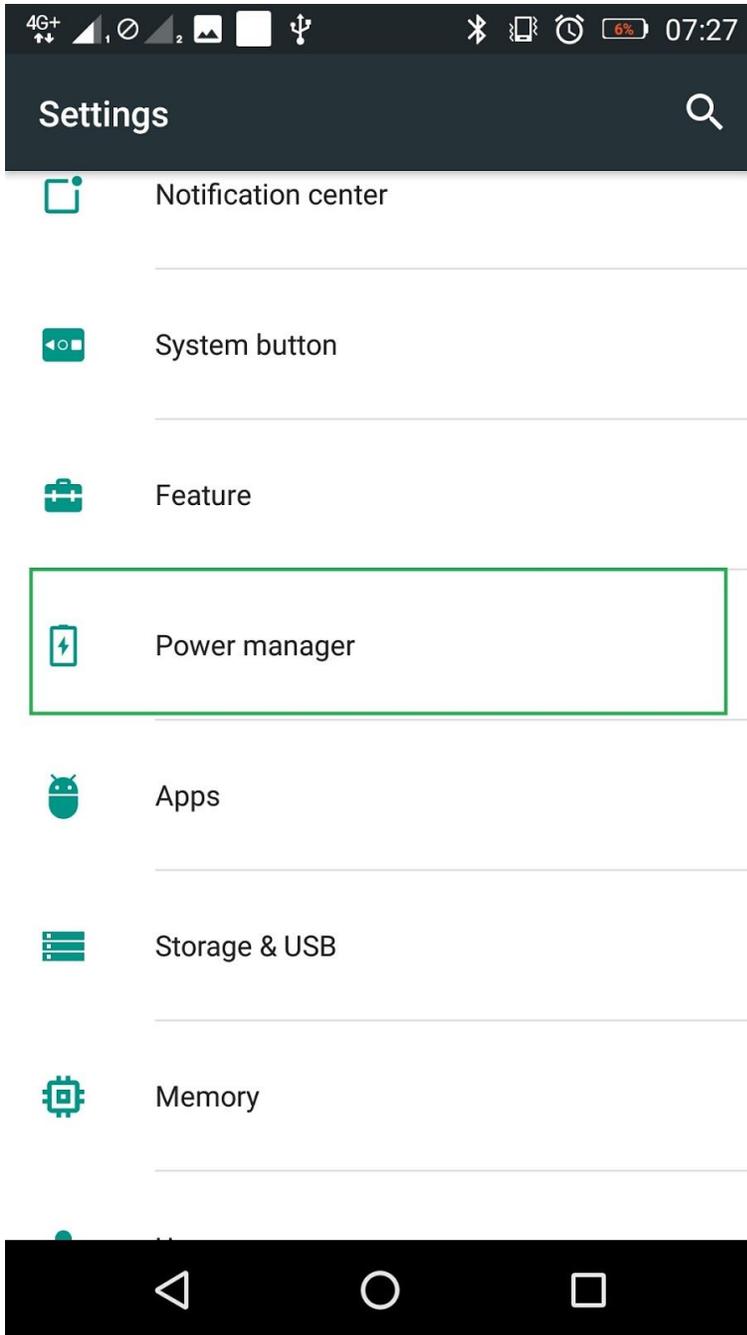
### Older Android Phone

#### Step one:

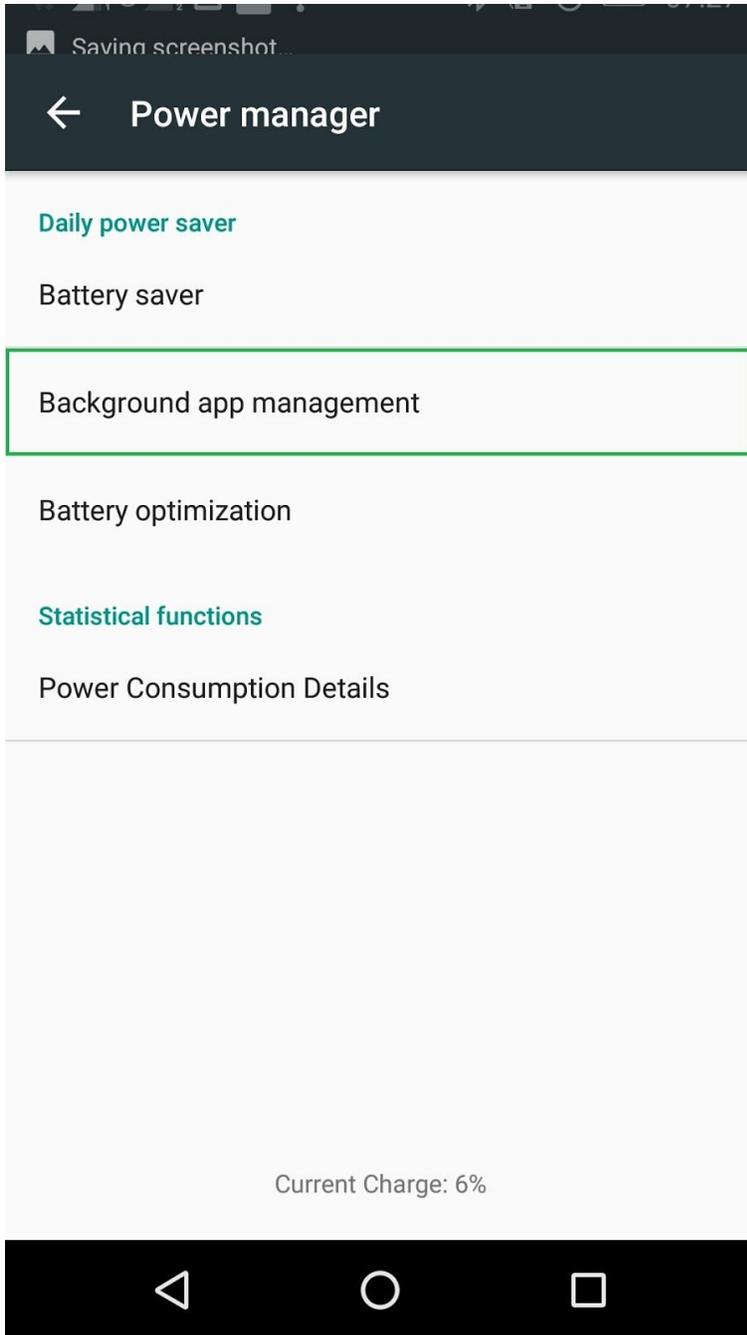
Open your phone's settings page, you can usually do this by pulling down from the top of your screen and pressing the cog icon or finding settings within your apps list.



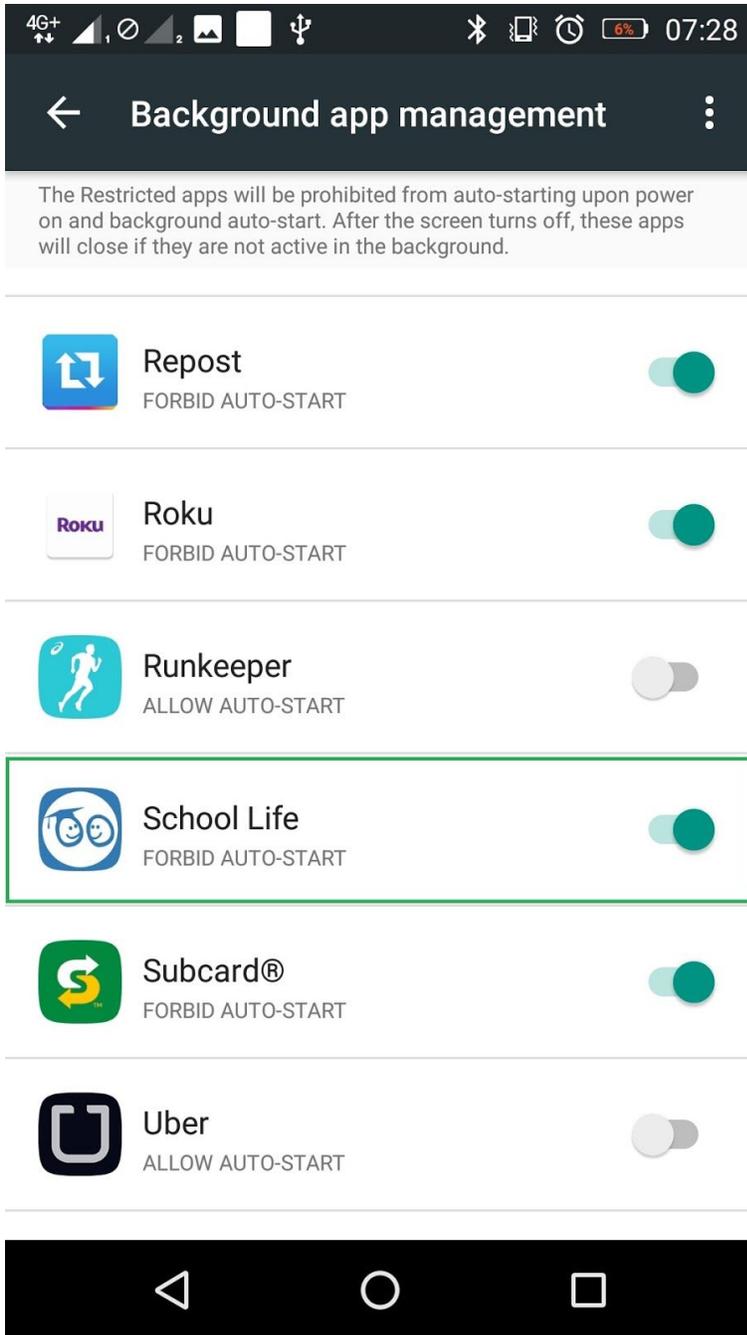
From here you want to find your battery or power settings



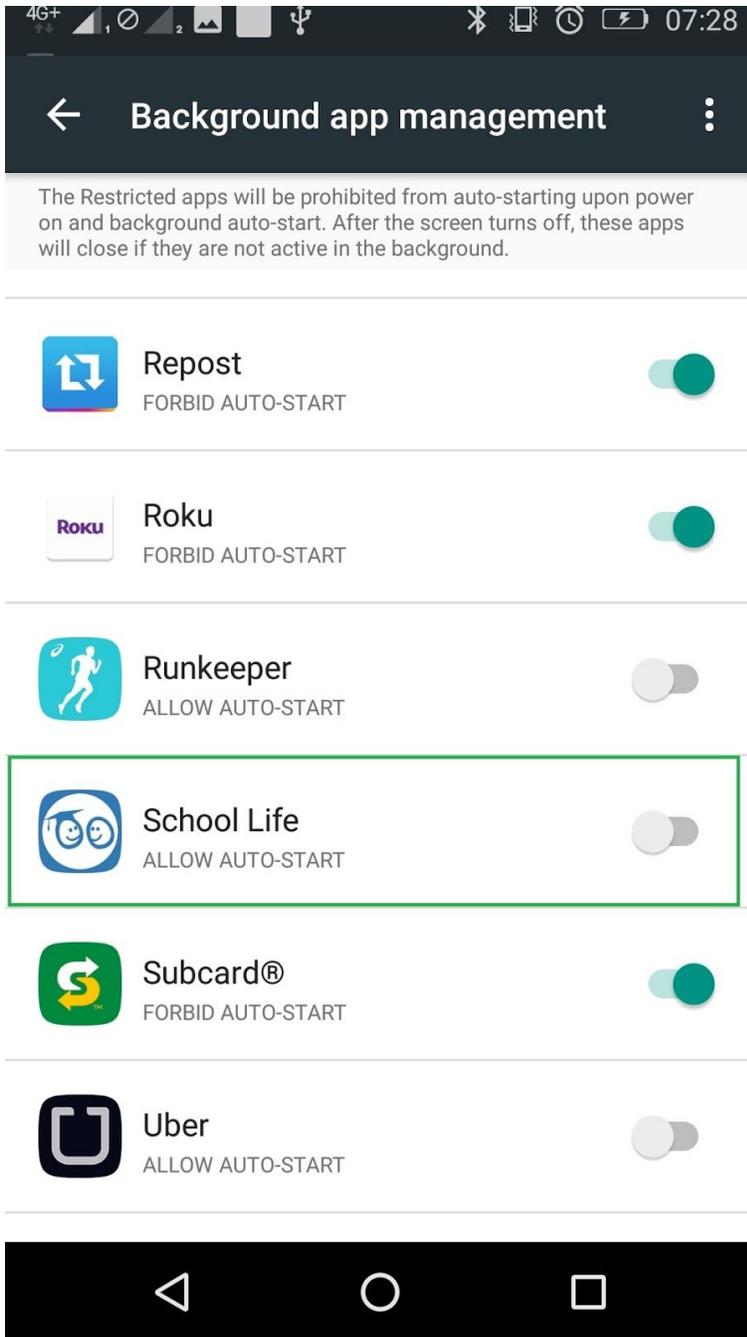
Once inside power management you are looking for you background app management settings



You will see a list of all the apps you have installed on your phone, you need to scroll through and find the school life app



You can see on my screen that the School Life app was toggled on and as such was closing the app when I closed the window, stopping any notifications coming through. All you need to do is press the toggle to turn this function off for the School Life app.

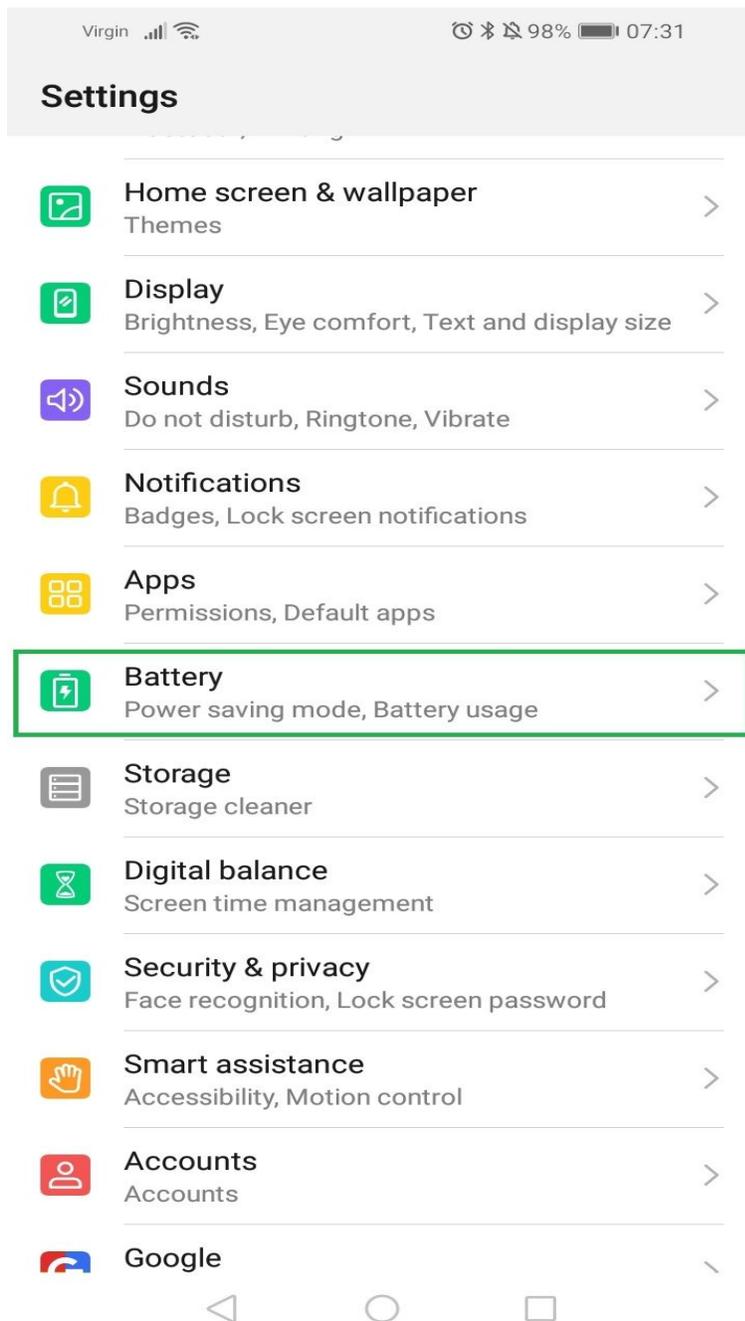


Notifications should then start coming through.

### Newer Android Phone

As before, open the settings on your phone by either pulling down from the top of your screen or pressing the settings app in your app list. The icon will look like a cog.

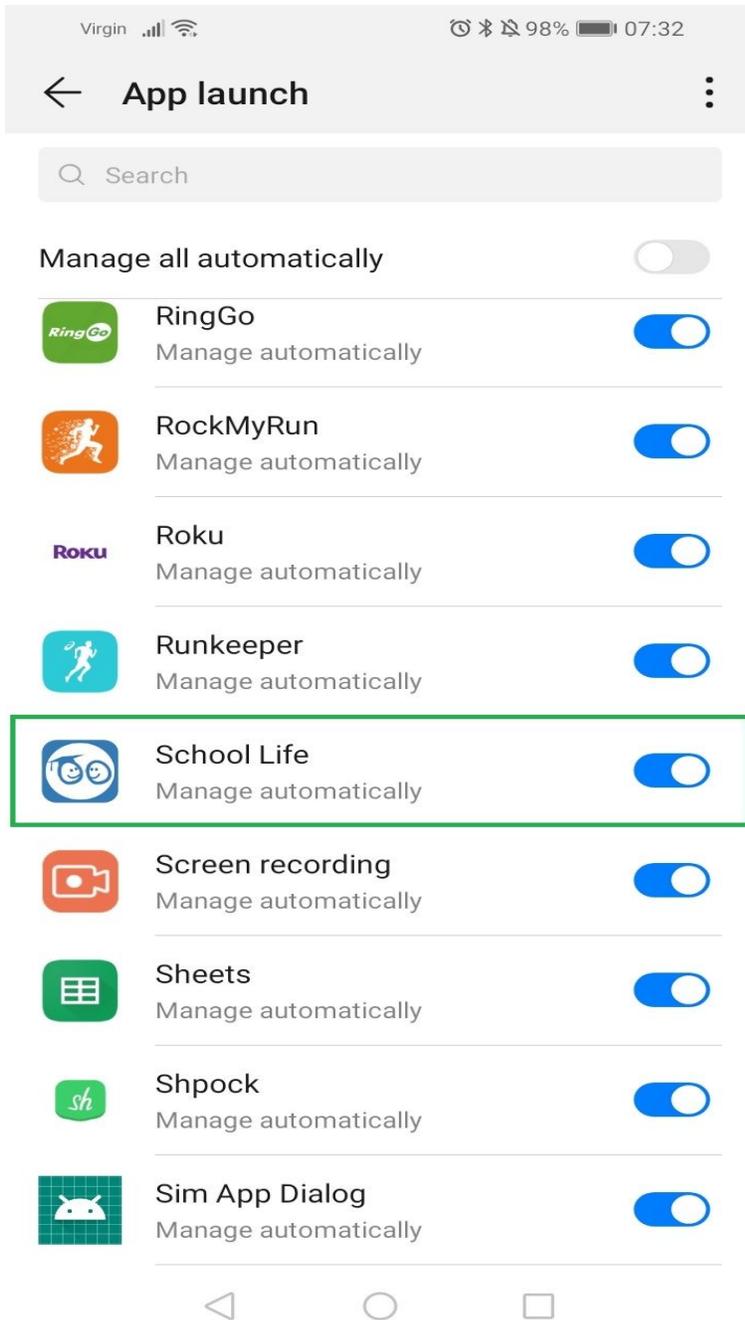
You are looking for the settings that relate to your battery and power management.



You then need to look for settings that relate to battery saving for apps specifically.



Once within this setting you will see a list of all the apps you have installed. You need to scroll through to find the School Life app



Click the toggle and it will bring up a list of more specific settings for the School Life app. You need to ensure that you have set the app to be able to run in the background.

# App launch

Search

Manage all automatically

 **RingGo**  
Manage automatically

 **RockMyRun**  
Manage automatically

 **Roku**  
Manage automatically

 **Runkeeper**  
Manage automatically

## Manage manually

**Auto-launch**   
Launch on startup or in background.

**Secondary launch**   
Can be launched by other apps.

**Run in background**   
Keep app running in background.

OK